

METHOD AND APPARATUS FOR REPORTING THE STATUS OF WORK IN
PROGRESS

ABSTRACT

47. A system and method are disclosed for electronically reporting in real-time the status of work in progress by a computerized system. The invention provides alert notification when a customer requested shipment date falls before the date that a shipment was promised or is scheduled to be fulfilled. The invention further includes notification when the request date for shipment is near, thereby providing a highlighted alert notification to managers. The system is designed to update its data when a request is made, or automatically in real-time or on a regular basis. A proactive alert is provided to alert managers of a correctable problem for that order and a reactive alert is provided to track late shipments to prevent future late shipments.